

# UNIVERSITY OF SRI JAYEWARDENEPURA

**Annual NOC Meeting 2015/16**  
Lanka Education And Research Network

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UNIVERSITY OF SRI JAYEWARDENEPURA

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# OVERVIEW

## HISTORY & MILESTONES

In 1985 Computer Centre was established in the Faculty of Applied Sciences by the Department of Mathematics which changed its name to “Centre for IT Services (CITS)” in 2015.

Currently CITS manages the Campus-wide IT Infrastructure, Server Administration and maintains e-Services & Applications while providing IT Technical Support and Solutions for university students and staff.

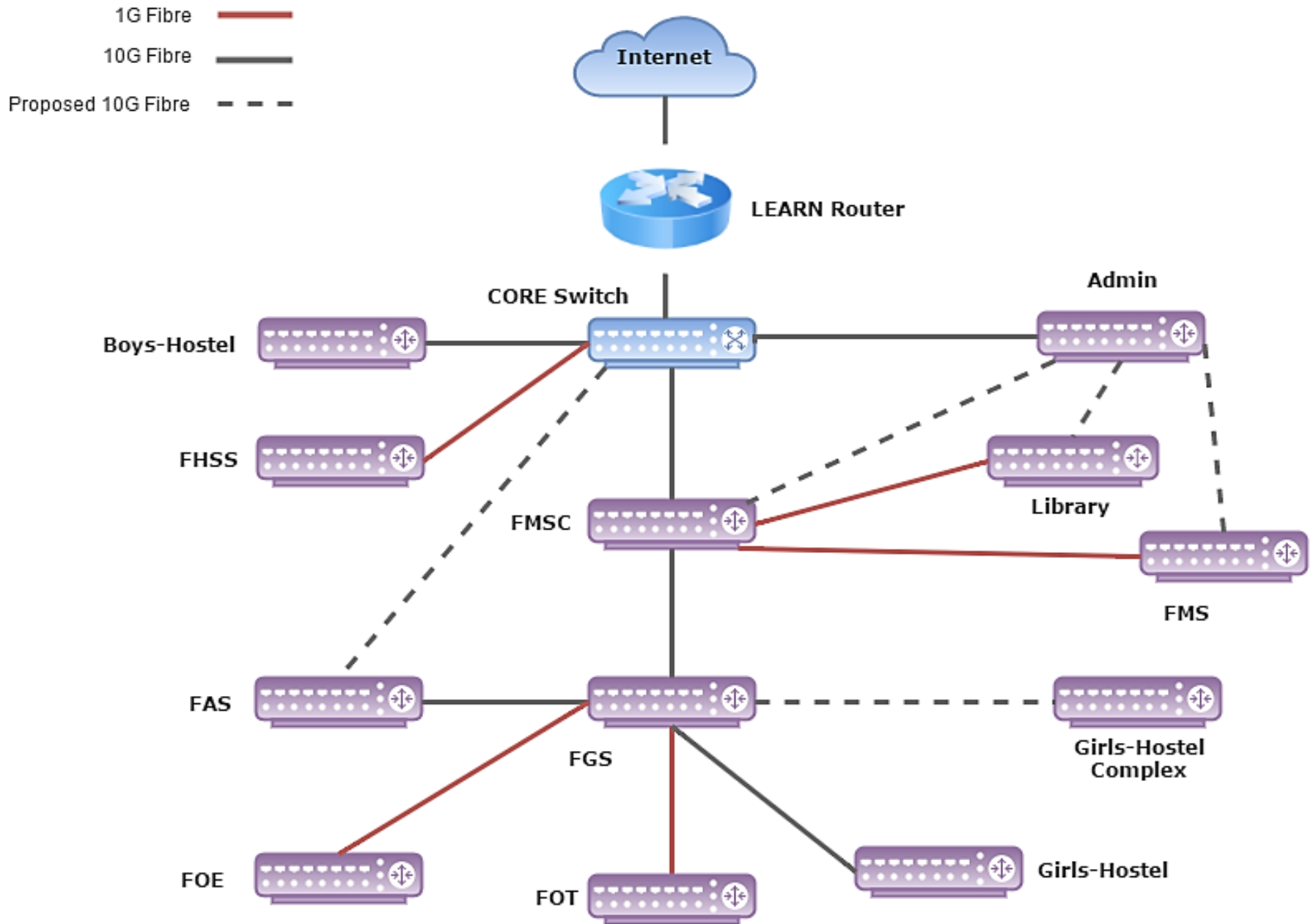
# OVERVIEW

## HISTORY & MILESTONES

- 1999 :** Internet bandwidth: 64Kbps (leased line)
- 2003:** Internet bandwidth: 192Kbps (through Suntel - LEARN)
- 2003:** Fiber Network (stage I) implementation
- 2012:** Internet bandwidth: 30 Mbps and Local bandwidth: 100Mbps
- 2013:** Internet bandwidth: 160 Mbps and Local bandwidth: 200Mbps
- 2015:** Internet bandwidth: 525 Mbps and Local bandwidth: 700Mbps

# NETWORK TOPOLOGY

- Our network structure consists of both ring and star topologies.
- All the nodes are Layer 2 (L2) and Layer 3 (L3) switches.
- 10Gbps single mode fiber cable connection and 10Gbps multi mode fiber cable connection are used in the network.
- 1Gbps multi mode fiber channel is used as back up.



University of Sri Jayewardenepura Network Architecture (in brief)

# NETWORK SERVICES

- Maintaining sjp.ac.lk domain
- Handling web services
- Designing, developing, monitoring and controlling the whole internal network system of USJP
- Provide IPV6 connectivity up to end user who are using centralized Wi-Fi facility
- Managing IP Cameras
- Maintaining VOIP (IP PBX) System
- Managing Wi-Fi facility
- Providing online Help Desk service
- Monitoring university Network

# NETWORK SERVICES

## VOIP (IP PBX)

- We are operating this service for nearly eight years
- IP PBX is connected to analog PABX by an E1 link
- Currently around 200 sip phones have been installed within the university premises as well as mobile clients.



# NETWORK SERVICES

## IP PHONE (VOIP) SYSTEM

Current features of IP Phone system:

- Video conference call facility
- Call waiting
- Call Forwarding
- Call billing (on going)
- Direct Inward Dialing(DID)

# NETWORK SERVICES

## WI-FI FACILITY

- Centralized control
- Centralized authentication using LDAP and RADIUS
- Operates in 2.4 GHz and 5 GHz to maximize available throughput
- Available in almost all the common areas of University of Sri Jayewardenepura
- Provide IPV6 connectivity up to the end user

# NETWORK SERVICES

## ONLINE HELP DESK SERVICE



# CITS HelpDesk

[Support Center Home](#)[Open a New Ticket](#)[Check Ticket Status](#)

### Welcome to the CITS HelpDesk

In order to streamline support requests and better serve you, we utilize a support ticket system. Every support request is assigned a unique ticket number which you can use to track the progress and responses online. For your reference we provide complete archives and history of all your support requests. A valid email address is required to submit a ticket.



#### Open a New Ticket

Please provide as much detail as possible so we can best assist you. To update a previously submitted ticket, please login.

[Open a New Ticket](#)

#### Check Ticket Status

We provide archives and history of all your current and past support requests complete with responses.

[Check Ticket Status](#)

# OUR SUCCESSFUL STORY

## Centralized Authentication

- University of Sri Jayewardenepura did not have a centralized database of student and staff suitable for any authentication control.
- Centre for IT Services (CITS) decided to establish a centralized authentication scheme to fill the gap.
- Now we are running both RADIUS and LDAP services.
- For many years we ran the system with open Wi-Fi access points and today most of the Wi-Fi access points are protected with passwords powered by centralized authentication scheme.



## Wi-Fi User Registration

**Please Read Before Continue**

**User Should Activate the Account Before Using Wi-Fi**

You can use below informations to log in to the system for the first time, then enter your new password to activate the account

**After the password Reset Process is Completed**

Employee number or student ID will be your username and new password will be used as the Wi-Fi password

<b>User Name:</b>	<b>Staff Members</b>	Use your Employee Number
	<b>Contract basis staff and trainees</b>	Fill <a href="#">This Form</a> and Handover to CITS
	<b>MGT Students</b>	Reg.No.(Eg- MC19991)
	<b>FHSS Students</b>	Reg.No.(Eg- AR19991)
	<b>Medical Students</b>	Full Reg.No. Without dots and slashes(Eg- FMSR9999 FMShB999 BMLS999 BScN999 FMSP999)
	<b>Science Students</b>	Visit <a href="http://science.sjp.ac.lk">science.sjp.ac.lk</a>
	<b>Phd Students</b>	Reg.No.(Eg- 0123FM20139999)
<b>Password:</b>	NIC Number (Eg-123456789V)	

**To Activate Account [Click Here.](#)**

# FUTURE OUTLOOK

- Restructuring internal fiber network in a more rational manner to meet the future bandwidth and network reliability.
- Deploying local cloud server to meet all current and future server storage and backup requirement - (Almost completed).
- IPV6 connectivity for every user.
- Implement Single sign on service.

# THANK YOU



**Centre for IT Services**  
UNIVERSITY OF SRI JAYEWARDENEPURA